

5929 Balcones Drive, Suite 200 Austin, TX 78731-4280 Phone: 512.343.2544 Fax: 512.343.0119

REDACTED - FOR PUBLIC INSPECTION

VIA ECFS

October 14, 2013

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, D.C. 20554

RE: Annual Report for South Plains Telephone Cooperative, Inc. Pursuant to 47 C.F.R. §54.313 and 54.422, WC Docket Nos. 10-90 and 11-42

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§ 54.313 South Plains Telephone Cooperative, Inc. (the Cooperative), Study Area Code 442143, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS). Section 3005 of the Form 481 requires a privately-held rate of return carrier receiving high cost support to attach financial information pursuant to 47 C.F.R. § 54.313(f)(2). The Cooperative maintains that the financial information is confidential and is submitting through ECFS a redacted document as an attachment for section 3005 of the FCC Form 481 in WC Docket Nos. 10-90 and 11-42.

South Plains Telephone Cooperative, Inc., by its authorized representative, hereby submits confidential information pursuant to 47 C.F.R. § 54.313(f)(2), under seal, subject to the Protective Order adopted November 16, 2012 in the above-named dockets.¹ The Cooperative is providing to the Office of the Secretary the original and one copy of the cover letter and confidential information for WC Docket No. 10-90. The confidential information relates only to WC Docket No. 10-90. There is no claim of confidentiality for any information related to WC Docket No. 11-42.

Two copies of this cover letter and confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, in accordance with the Protective Order.

¹ FCC Record DA 12-1857



Marlene H. Dortch October 14, 2013 Page 2 of 2

The confidential information has also been submitted to the Universal Service Administrative Cooperative through its E-File system as an attachment to the FCC Form 481.

Each page of the confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION"

An original and three copies of the redacted confidential information and cover letter are also being filed simultaneously with the non-redacted confidential information, in accordance with the August 6, 2013 Public Notice (DA 13-1707). Two copies are provided for WC Docket No. 10-90 and two additional copies are provided for WC Docket No. 11-42. The redacted version of the cover letter for this filing and each page of the filing is marked "REDACTED – FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely.

Jean Langkop

Authorized Representative for

South Plains Telephone Cooperative, Inc.

JL/pjf

Enclosures

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau,

Federal Communications Commission, (2 hardcopies of non-redacted submission)

Mr. Scotty Hart, South Plains Telephone Cooperative, Inc.

	m 481 - Carrier Annual Reporting ollection Form		FCC Form 481 OMB Control No. 3060-09 July 2013	986/OMB Control No. 3060-0819
<010>	Study Area Code	442143		
<015>	Study Area Name	SOUTH PLAINS TEL		
<020>	Program Year	2014		
<030>	Contact Name: Person USAC should contact with questions about this data	Karen Keel		
<035>	Contact Telephone Number: Number of the person identified in data line <030:	806-763-2301		
<039>	Contact Email Address: Email of the person identified in data line <030>	sptckkeel@sptc.net		
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached w	vorksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice) < check box if	(complete attached w	vorksheet)	V V
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	(attach descriptive a		
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile Output			
<800> <900> <1000> <1010> <1110> <1110>	Service Quality Standards & Consumer Protection 442143TX510 Functionality in Emergency Situations 442143TX610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	Rules Compliance (check to indicate cer (attached descriptive a (check to indicate cer (attached descriptive a (complete attached w (complete attached w (complete attached w (if yes, complete attached w (check to indicate cer (attach descriptive a (if not, check to indicate cer (complete attached w (complete attached w	locument) tification) locument) vorksheet) vorksheet) vorksheet) tification) locument) tification) vorksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to Price Cap Additiona Including Rate-of-Return Carriers affiliated with Pr			
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Additions</u>	al Documentation Worksheet (check to indicate cer (complete attached w		

	ervice Quality Improvement Reporting Illection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013					
<010>	Study Area Code 442143						
<015>	Study Area Name SOUTH PLAINS	ir					
<020>	Program Year 2014						
<030>	Contact Name - Person USAC should contact regarding this data Karen F	el					
<035>	Contact Telephone Number - Number of person identified in data line <030> 806-763-2301						
<039>	Contact Email Address - Email Address of person identified in data line <030> sptc	keel@sptc.net					
<110>	Has your company received its ETC certification from the FCC?	(yes / no)					
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O					
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your comp CETC which only receives frozen support, your progress report is only required to address voice telephony service.						
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)					
<113>	Maps detailing progress towards meeting plan targets						
<114>	Report how much universal service (USF) support was received						
<115>	How (USF) was used to improve service quality						
<116>	How (USF)was used to improve service coverage						
<117>	How (USF) was used to improve service capacity						
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.						

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	442143	
<015>	Study Area Name	SOUTH PLAINS TEL	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Karen Keel	
<035>	Contact Telephone Number - Number of person identified in data line <030> 806-763-2301		
<039>	Contact Email Address - Email Address of person identified in data line <030> sptckkeel@sptc.net		

<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
	NORS									Did This Outage		
	Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
								_				
						;	See attache	d				
						wo	rksheet					
									+			

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442143
<015>	Study Area Name	SOUTH PLAINS TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Karen Keel
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-763-2301
<039>	Contact Email Address - Email Address of person identified in data line <030>	sptckkeel@sptc.net

<701> Residential Local Service Charge Effective Date

1/1/2013

Single State-wide Residential Local Service Charge

<703>

>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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Ì					See att	ached worksheet			
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442143	
<015>	Study Area Name	SOUTH PLAINS TEL	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Karen Keel	
<035>	Contact Telephone Number - Number of person identified in data line <030> 806-763-2301		
<039>	Contact Email Address - Email Address of person identified in data line <030> sptckkeel@sptc.net		

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
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	erating Companies ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
				July 2012
<010>	Study Area Code		442143	
<015>	Study Area Name		SOUTH PLAINS TEL	
<020>	Program Year		2014	
<030>	Contact Name - Person	USAC should contact regarding this data	Karen Keel	
<035>	Contact Telephone Nun	nber - Number of person identified in data line <	030> 806-763-2301	
<039>	Contact Email Address -	- Email Address of person identified in data line <	<pre><030> sptckkeel@sptc.net</pre>	
<810>	Reporting Carrier	South Plains Telephone Cooperative, In	c.	
<811>	Holding Company	South Plains Telephone Cooperative, In	ıc.	
<812>	Operating Company	South Plains Telephone Cooperative, Ir	nc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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-			
-	See a	ttached works	heet
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(900) Tribal Lands Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442143	
<015>	Study Area Name	SOUTH PLAINS TEL	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Karen Keel	
<035>	Contact Telephone Number - Number of person identified in data line		
<039>	Contact Email Address - Email Address of person identified in data line	e <030> sptckkeel@sptc.	c.net
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Name of <i>i</i>	f Attached Document (.pdf)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Select (Yes,No, NA)	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
	comprising with racing string rates	<u> </u>	
	Compliance with Environmental Review processes		
<927> <928>	Compliance with Environmental Review processes Compliance with Cultural Preservation review processes		

(1100) No Terrestrial Backhaul Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442143
<015>	Study Area Name	SOUTH PLAINS TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Karen Keel
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-763-2301
<039>	Contact Email Address - Email Address of person identified in data line <030>	sptckkeel@sptc.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

1200) Te	rms and Condition for Lifeline Customers			FCC Form 481
ifeline ata Coll	ection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
				<u> </u>
<010>	Study Area Code	4	42143	
<015>	Study Area Name	2	SOUTH PLAINS TEL	
<020>	Program Year	2	2014	
<030>	Contact Name - Person USAC should contact regarding this data		Karen Keel	
<035>	Contact Telephone Number - Number of person identified in data l	line <030>	806-763-2301	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	sptckkeel@sptc.net	
<1210> <1220>	Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website		nme of attached document (.pdf)	
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V		
<1222>	Details on the number of minutes provided as part of the plan,	~		
<1223>	Additional charges for toll calls, and rates for each such plan.	~		

(2000) Pi	rice Cap Carrier Additional Documentation		FCC Form 481
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
meraamg	Hate of Netari Carriers affinated with thee cap Local Exchange Carriers		,
	Study Araz Coda 442	142	
<010>	Study Area Code		
<015>		TH PLAINS TEL	
<020>	Program Year 201-		
<030>		en Keel 806-763-2301	
<039>	Contact Telephone Number - Number of person identified in data line <030>	sptckkeel@sptc.net	
<u> </u>	Contact Email Address - Email Address of person identified in data line Coso>	bpconcerespect.nec	
CHECK t	he boxes below to note compliance as a recipient of Incremental Connect Americ		· · · · · · · · · · · · · · · · · · ·
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	the information reported on this form and in the documents attache	d below is accurate.
.2040	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
			
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a rec	ipient	
	of CAF Phase II support shall provide the number, names, and addresses		
	community anchor institutions to which began providing access to broad		
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	
			-

•	ate Of Return Carrier Additional Documentation		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
-	442143		
<010>	Study Area Code	ATMO TEL	
<015>	Study Area Name SOUTH PLF Program Year 2014	AINS IEL	
<030>		ren Keel	
<035>	Contact Telephone Number - Number of person identified in data line <030>	806-763-2301	
<039>	Contact Email Address - Email Address of person identified in data line <030>	sptckkeel@sptc.net	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that t	int to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attac	
	Progress Report on 5 Year Plan		
(3010)	$\label{eq:milestone Certification 47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,$	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3015)	Telectronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	442143TX317 (Yes/No)
, ,	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		—
(3019)	: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified		
(3023)	public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

	Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442143	
<015>	Study Area Name	SOUTH PLAINS TEL	
<020>	Program Year	2014	
<030>	Contact Name - Perso	n USAC should contact regarding this data Karen Keel	
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 806-763-2301		
<039>	> Contact Email Address - Email Address of person identified in data line <030> sptckkeel@sptc.net		

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to	he Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support n reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form ca	be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 30 July 2013	060-0819
<010>	Study Area Code	442143	
<015>	Study Area Name	SOUTH PLAINS TEL	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC sh	should contact regarding this data Karen Keel	
<035>	Contact Telephone Number - N	Number of person identified in data line <030> 806-763-2301	
<039>	Contact Email Address - Email A	Address of person identified in data line <030> sptckkeel@sptc.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) $_{\rm Iean\ Langkop}$ also certify that I am an officer of the reporting carrier; my respagent; and, to the best of my knowledge, the reports and data $_{\rm I}$	is authorized to submit the information reported on behalf of the reporting carrier. mosibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized rovided to the authorized agent is accurate.
Name of Authorized Agent: Jean Langkop	
Name of Reporting Carrier: SOUTH PLAINS TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 10/11/2013
Printed name of Authorized Officer: Scotty Hart	
Title or position of Authorized Officer: CEO / General Manage	c
Telephone number of Authorized Officer: 806-763-2301	
	Filing Due Date for this form: 10/15/2013

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on	Behalf of Reporti	ng Carrier
l, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipier the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information repo		
Name of Reporting Carrier: SOUTH PLAINS TEL		
Name of Authorized Agent or Employee of Agent: Jean Langkop		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	10/11/2013
Printed name of Authorized Agent or Employee of Agent: Jean Langkop		
Title or position of Authorized Agent or Employee of Agent Director - Business Compliance		
Telephone number of Authorized Agent or Employee of Agent: 512-343-2544		
Study Area Code of Reporting Carrier: 442143 Filing Due Date for this form: 10/15/2013		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 18 of the United States Code, 18 U.S.C. § 1001.	U.S.C. §§ 502, 503(b), o	r fine or imprisonment under Title

Attachments

LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

South Plains Telephone Cooperative, Inc. complies with applicable service quality standards and consumer protection rules as required by the state regulatory commission and the Federal Communications Commission.

The rates, terms, and conditions under which the Cooperative operates are outlined in its Member Services Tariff, which is approved by the Texas Public Utility Commission (PUC). The Cooperative's tariff contains provisions regarding its customer service and protection practices, including resolving disputes with the Cooperative, applying for service, the classification of business and residential rates, deposits, billing and payment for service, refusal, disconnection and cancellation of service. The tariff is available for customer review in the Business Office, as requested. Rates and terms of service are disclosed to customers upon application for service both verbally and in writing as part of a packet of information for new customers. Rates, applications and certain terms of service are also available on the Cooperative's website.

Service quality standards are established by the PUC and the Cooperative consistently meets or exceeds the standards and provides reports to the PUC, in accordance with the state commission's rules.

The protection of customers' privacy and information is of utmost importance and the Cooperative has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Cooperative's compliance with CPNI rules and a description of the Cooperative's operating procedures that ensure compliance are filed at the FCC annually.

LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

South Plains Telephone Cooperative, Inc. (the Cooperative) is able to function in emergency situations. The Cooperative has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators are supplied at the central office, and mobile generators are at strategic locations to be deployed as needed to ensure functionality without an external power source until power is restored. The network is capable of managing traffic spikes resulting from emergency situations.

The Cooperative is able to reroute traffic around damaged facilities. Although the Cooperative's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

REDACTED - FOR PUBLIC INSPECTION according to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid of the paperwork information collection is 0572-0031. The time required to complete this information collection is a collection of information unless it displays a valid OMB control number. The valid

earching existing data sources, gathering and maintaining			ormation collection is estimated to average 4 hours per response, include the collection of information.	ing the time for reviewing in	structions,	
USDA-RL			This data will be used by RUS to review your financial situation. You			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS			and, subject to federal laws and regulations regarding confidential information, will be treated as confidential. BORROWER NAME			
						(Prepared with Audited Data)
VSTRUCTIONS-Submit report to RUS within 30 de				BORROWER DESIGNATION	ON	
or detailed instructions, see RUS Bulletin 1744-2.	Report in whole dollar		<u> </u>	TX0517		
We hereby certify that the entries in this	e report are in acces		ERTIFICATION counts and other records of the system and reflect the stat	us of the meters		
to the best of our knowledge and belief.	7 CFR PART 1788,	CHAPTER XVI	I, RUS, WAS IN FORCE DURING THE REPORTIN	• •		
DURING THE PERI	DD COVERED BY		PURSUANT TO PART 1788 OF 7CFR CHAPTER X of the following)	.VII		
All of the obligations under the RUS loan do have been fulfilled in all material respects.	cuments		There has been a default in the fulfillment of the obligating under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report	3		
Scotty Hart	•	3/25/2013				
	_	DATE	•			
		DART	A. BALANCE SHEET			
	BALANCE	BALANCE	, DREMOL OTTEL	BALANCE	BALANCE	
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	FND OF PERIOD	
:URRENT ASSETS			CURRENT LIABILITIES	FAICA TERA		
Cash and Equivalents			25. Accounts Payable			
2. Cash-RUS Construction Fund	*		26. Notes Payable			
3. Affiliates:			27. Advance Billings and Payments			
a. Telecom, Accounts Receivable			28. Customer Deposits			
b. Other Accounts Receivable	1		29. Current Mat. L/T Debt			
c, Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.			
4. Non-Affiliates:			31. Current MatCapital Leases			
a. Telecom, Accounts Receivable			32. Income Taxes Accrued			
b. Other Accounts Receivable	T .		33. Other Taxes Accrued			
c. Notes Receivable			34. Other Current Liabilities			
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)			
6. Material-Regulated			LONG-TERM DEBT			
7. Material-Nonregulated			36. Funded Debt-RUS Notes			
8. Prepayments			37. Funded Debt-RTB Notes			
9. Other Current Assets			38. Funded Debt-FFB Notes			
0. Total Current Assets (1 Thru 9)			39. Funded Debt-Other			
ONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan			
Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt			
a. Rural Development			42. Reacquired Debt			
b. Nonrural Development			43. Obligations Under Capital Lease			
2. Other investments			44. Adv. From Affiliated Companies			
a. Rurai Development			45. Other Long-Term Debt			
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)			
Nonregulated Investments		_	OTHER LIAB. & DEF. CREDITS			
4. Other Noncurrent Assets			47. Other Long-Term Liabilities			
5. Deferred Charges)	48. Other Deferred Credits			
6. Jurisdictional Differences			49. Other Jurisdictional Differences			
7. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)			
LANT, PROPERTY, AND EQUIPMENT			EQUITY			
B. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed			
Property Held for Future Use			52. Additional Paid-in-Capital			
D. Plant Under Construction			53. Treasury Stock			
Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates			
2. Less Accumulated Depreciation			55. Other Capital			
3. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits			
I. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins			
			88. Total Equity (51 thru 57)			
			9. TOTAL LIABILITIES AND EQUITY (35+46+50+58)			

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER	DESIGNATION
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TX0517

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2012

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS				
ITEM	PRIOR YEAR	THIS YEAR		
Local Network Services Revenues				
2. Network Access Services Revenues				
3. Long Distance Network Services Revenues				
Carrier Billing and Collection Revenues				
5. Miscellaneous Revenues				
6. Uncollectible Revenues				
7. Net Operating Revenues (1 thru 5 less 6)				
8. Plant Specific Operations Expense				
Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)				
10. Depreciation Expense		· · ·		
11. Amortization Expense				
12. Customer Operations Expense				
13. Corporate Operations Expense				
14. Total Operating Expenses (8 thru 13)				
15. Operating Income or Margins (7 less 14)				
16. Other Operating Income and Expenses				
17. State and Local Taxes				
18. Federal Income Taxes				
19. Other Taxes				
20. Total Operating Taxes (17+18+19)				
21. Net Operating Income or Margins (15+16-20)				
22. Interest on Funded Debt				
23. Interest Expense - Capital Leases				
24. Other Interest Expense				
25. Allowance for Funds Used During Construction				
26. Total Fixed Charges (22+23+24-25)				
27. Nonoperating Net Income				
28. Extraordinary Items				
29. Jurisdictional Differences				
30. Nonregulated Net Income				
31. Total Net Income or Margins (21+27+28+29+30-26)				
32. Total Taxes Based on Income				
33. Retained Eamings or Margins Beginning-of-Year				
34. Miscellaneous Credits Year-to-Date				
35. Dividends Declared (Common)				
36. Dividends Declared (Preferred)				
37. Other Debits Year-to-Date				
38. Transfers to Patronage Capital				
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]				
40. Patronage Capital Beginning-of-Year				
41. Transfers to Patronage Capital				
42. Patronage Capital Credits Retired				
43. Patronage Capital End-of-Year (40+41-42)				
44. Annual Debt Service Payments				
45. Cash Ratio [(14+20-10-11) / 7]				
46. Operating Accrual Ratio [(14+20+26) / 7]				
47. TIER [(31+26) / 26]				
48. DSCR [(31+26+10+11) / 44]				

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION
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PERIOD ENDED

December, 2012

INSTRUCTIONS - See RUS Bulletin 1744-2

1			CESS LINE), ROUTE		,	**)	****
	1. RATES			SCRIBERS (ACCESS LIN		3. ROUTE	
EXCHANGE	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber)	FIBER
	(a)	(b)	(a)	(b)	(c)	(including fiber)	(h)
PETTIT							
FIELDTON							
ARNETT							
HOLLANDVILLE							
CAPROCK							
CONE							
RANSOM CANYON							
ACUFF							
WOODROW							
EDMONSON							
MERRELL							
COTTON CENTER							
Mcadoo							
HALFWAY							
HAPPY UNION							
COUNTY LINE							
MobileWireless							
Route Mileage Outside Exchange Area							2377 S 17
Total							
No. Exchanges		· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·				

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

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PERIOD ENDED

December, 2012

INSTRUCTIONS - See RUS Bulletin 1744-2

	Part C	. SUBSCRIBER (ACCESS LINE),	ROUTE MILE,	& HIGH SPEED	DATA INFORMA	ATION	
4. BROADBAND SERVICE								
			Details on Least Expensive Broadband Service					
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
PETTIT	(α)	(5)	(0)	1.500	768		StandAlone	DSL (9)
FIELDTON				1,500	768		StandAlone	DSL
ARNETT				1,500	768		StandAlone	DSL
HOLLANDVILLE				1,500	768		StandAlone	DSL
CAPROCK				1,500	768	30.00	StandAlone	DSL
CONE				1,500	768	30.00	StandAlone	DSL
RANSOM CANYON				1,500	768	30.00	StandAlone	DSL
ACUFF				1,500	768	30.00	StandAlone	DSL
WOODROW				1,500	768	30.00	StandAlone	DSL
EDMONSON				1,500	768	30.00	StandAlone	DSL
MERRELL				1,500	768	30.00	StandAlone	DSL
COTTON CENTER				1,500	768	30.00	StandAlone	DSL
Mcadoo				1,500	768	30.00	StandAlone	DSL
HALFWAY				1,500	768	30.00	StandAlone	DSL
HAPPY UNION				1,500	768	30.00	StandAlone	DSL
COUNTY LINE				1,500	768	30.00	StandAlone	DSL
Total								

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	USDA-RUS	BORROWER DESIGNATION				
		TX0517				
		PERIOD ENDING				
				December, 2	012	
INSTRUCTIONS- See RUS B	ulletin 1744-2					
		PART D. SYSTE	M DATA			
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served		4. Access Lines per Squar	re Mile	5. Subscribers per Route Mile
		PART E. TOLL	DATA			
Study Area ID Code(s)	2. Types of Toll S	ettlements (Check on	e)			
• .	a.809154		Interstate:	Average Schedul	e	X Cost Basis
	b			<u> </u>		_
	с		Intrastate:	Average Schedul	e	X Cost Basis
	d					
	e.					
	f					
	g					
	h					
	i.					
	PART F. FU	INDS INVESTED IN I	PLANT DURING YE	AR		
1. RUS, RTB, & FFB Loan Fur	nds Expended	· · · ·		······································		
2. Other Long-Term Loan Fund	ds Expended					
Funds Expended Under RU	S Interim Approvat					
Other Short-Term Loan Fun	ds Expended					
General Funds Expended (C	Other than Interim)					
6. Salvaged Materials				******		
7. Contribution in Aid to Constr						
Gross Additions to Telecom.	. Plant (1 thru 7)					
	PART G. IN	VESTMENTS IN AFF	ILIATED COMPAN	ES		
		CURRENT	EAR DATA		CUMULATIVE D	ATA
			La constitue	Cumulative	Cumulative	
	INVESTMENTS	Investment	Income/Loss	Investment	Income/Loss	Current
		This Year	This Year	To Date	To Date	Batance
	(a)	(b)	(6)	(d)	(e)	Ø
Investment in Affiliated Com	·					
z investment in Attiliated Com	panies - Nonrural Development	1	1	1	,	5

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BORROWER	DESIGNATION
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PERIOD END	ING
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OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS PART H. CURRENT DEPRECIATION RATES Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) X YES NO **EQUIPMENT CATEGORY DEPRECIATION RATE** Land and support assets - Motor Vehicles Land and support assets - Aircraft Land and support assets - Special purpose vehicles Land and support assets - Garage and other work equipment Land and support assets - Buildings Land and support assets - Furniture and Office equipment Land and support assets - General purpose computers Central Office Switching - Digital Central Office Switching - Analog & Electro-mechanical 10. Central Office Switching - Operator Systems 11. Central Office Transmission - Radio Systems 12. Central Office Transmission - Circuit equipment 13. Information origination/termination - Station apparatus 14. Information origination/termination - Customer premises wiring 15. Information origination/termination - Large private branch exchanges 16. Information origination/termination - Public telephone terminal equipment 17. Information origination/termination - Other terminal equipment 18. Cable and wire facilities - Poles 19. Cable and wire facilities - Aerial cable - Metal 20. Cable and wire facilities - Aerial cable - Fiber 21. Cable and wire facilities - Underground cable - Metal 22. Cable and wire facilities - Underground cable - Fiber 23. Cable and wire facilities - Buried cable - Metal 24. Cable and wire facilities - Buried cable - Fiber 25. Cable and wire facilities - Conduit systems 26. Cable and wire facilities - Other

REDACTED - FOR PUBLIC INSPECTION **BORROWER DESIGNATION** USDA-RUS TX0517 **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS** PERIOD ENDED December, 2012 INSTRUCTIONS - See help in the online application. PART I - STATEMENT OF CASH FLOWS Beginning Cash (Cash and Equivalents plus RUS Construction Fund) **CASH FLOWS FROM OPERATING ACTIVITIES** 2. Net Income Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities 3. Add: Depreciation 4. Add: Amortization 5. Other (Explain) Loss on Disposal of Plant Assets and Other Changes in Operating Assets and Liabilities 6. Decrease/(Increase) in Accounts Receivable 7. Decrease/(Increase) in Materials and Inventory 8. Decrease/(Increase) in Prepayments and Deferred Charges 9. Decrease/(Increase) in Other Current Assets 10. Increase/(Decrease) in Accounts Payable 11. Increase/(Decrease) in Advance Billings & Payments 12. Increase/(Decrease) in Other Current Liabilities 13. Net Cash Provided/(Used) by Operations CASH FLOWS FROM FINANCING ACTIVITIES 14. Decrease/(Increase) in Notes Receivable 15. Increase/(Decrease) in Notes Payable 16. Increase/(Decrease) in Customer Deposits 17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) 18. Increase/(Decrease) in Other Liabilities & Deferred Credits 19 Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital 20. Less: Payment of Dividends 21. Less: Patronage Capital Credits Retired 22. Other (Explain) 23. Net Cash Provided/(Used) by Financing Activities **CASH FLOWS FROM INVESTING ACTIVITIES** 24. Net Capital Expenditures (Property, Plant & Equipment)

25. Other Long-Term Investments
26. Other Noncurrent Assets & Jurisdictional Differences
27. Other (Explain)
Original Cost of Plant Retired

28. Net Cash Provided/(Used) by Investing Activities29. Net Increase/(Decrease) in Cash

30. Ending Cash

Revision Date 2010

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USDA-RUS	BORROWER DESIGNATION
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	TX0517
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
NOTES TO THE OPERATING REPO	ORT FOR TELECOMMUNICATIONS BORROWERS
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OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	TX0517
NSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
CERTIFICATION LOAN DEFAULT NOTES TO THE O	PERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

Bolinger, Segars, Gilbert & Moss, L.L.P.

CERTIFIED PUBLIC ACCOUNTANTS

PHONE: (806) 747-3806

FAX: (806) 747-3815

8215 NASHVILLE AVENUE

LUBBOCK, TEXAS 79423-1954

April 30, 2013

Board of Directors South Plains Telephone Cooperative, Inc. and Subsidiaries Lubbock, Texas

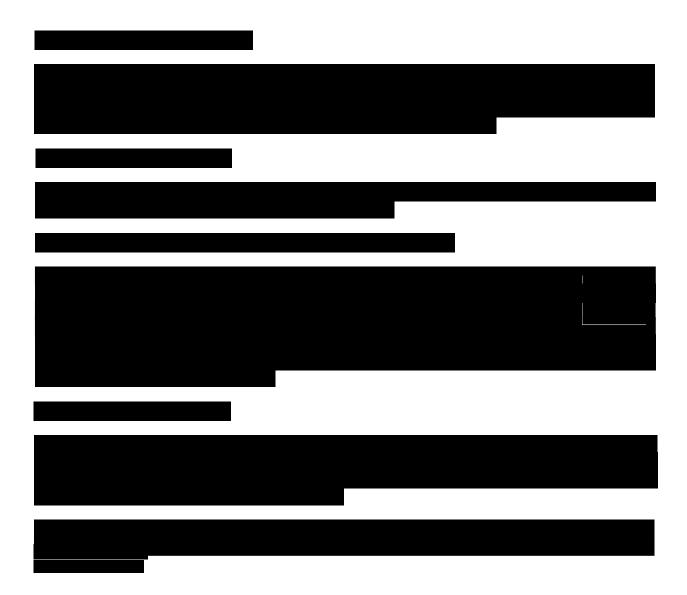
We have audited the consolidated financial statements of South Plains Telephone Cooperative, Inc. and Subsidiaries (the Company) for the year ended December 31, 2012, and have issued our report thereon dated April 30, 2013. Professional standards require that we provide you with the following information related to our audit.



Board of Directors South Plains Telephone Cooperative, Inc. and Subsidiaries April 30, 2013 Page 2



Board of Directors South Plains Telephone Cooperative, Inc. and Subsidiaries April 30, 2013 Page 3



Bolinger, Segars, Bilbert & Mass LLP

Certified Public Accountants